

Welcome to UW Oshkosh

The MIO provides ResNet access for students in the residence halls including the Gruenhagen Conference Center. Please use this guide to get yourself connected to the campus network.

Who Qualifies for Gruenhagen ResNet?

To get ResNet as a guest in Gruenhagen you must meet the following qualifications:

- You must be a current student at UW-Oshkosh or Fox Valley Technical College.
- You must be staying as a guest in Gruenhagen for a minimum of 1 month stay.

How can I sign up for ResNet in Gruenhagen?

To sign up for ResNet in Gruenhagen you must come to the MIO office and fill out a Gruenhagen ResNet Application. Our office is located at 103 S. Gruenhagen.

When filling out the application you will need to know your campus phone, Student ID, and your e-mail address*. For your computer you will need to know what operating system your computer is running (Windows 98/ME/2000/XP, or Mac OS) and you will need to know your computer's NIC Ethernet address. (This address is a 12 digit number that generally starts with 00.)

Once you sign up for ResNet it may take up to 5 business days for your request to be processed.

*your e-mail address can be any e-mail address that you regularly check. It is expected that you check this address at least twice a week. Since we may send out important information regarding your ResNet account.

If you experience difficulties connecting to ResNet; please call the MIO at 424-0863.

Computer Requirements

Hardware (minimum)

IBM-compatible

- Operating System: Win 98SE/ME/2000/XP
- Speed: 700 MHz
- RAM: 128 Mb
- Must have a CD-ROM drive

Mac

- Operating System: Mac OS 10.1 or higher
- Speed: 600 MHz
- RAM: 128 Mb

Note: We do not support other operating systems (i.e. Linux); however, students are allowed to use any operating system they wish, as long as it complies with the University's acceptable use policy:

<http://www.acs.uwosh.edu/documentation/acceptable-use.html>

Network Cards

- Linksys (PCI)
- Kingston (PCI)
- Intel (PCI)
- 3COM (PCI)

Note: Supported Macs "should" have a built in network card. Please contact an Apple authorized reseller for pertinent information.

Important: In order for quick and complete ResNet support, have your network card drivers with you, in case they are needed. You should also have all operating and restoration software that came with your computer.

Note: Only computers that meet/exceed the above requirements will be supported by the MIO.

How do I obtain a Cat 5 cable for my ResNet connection?

You may check out a Cat V cable at the GCC front desk with a proper deposit. All cables available for check-out are the same length. (approximately 15 ft.)

Can I connect more than one device?

Yes, you may connect 2 devices on ResNet.

What does the MIO support?

The MIO will support the following computer needs:

Help users configure web browsers to run properly on ResNet.

Remove viruses upon request of Networking or by the student. (You must have Antivirus installed on your machine and windows updated.)

Assist users in resolving network connectivity issues.

Provide ResNet support over the phone Monday through Friday from 9:00 a.m. to 5:00 p.m. (MIO phone: (920) 424-0863.)

The MIO will not support the following:

Formatting of machines. We will not install operating systems or any other licensed software on a person's machine.

Installation of hardware. We are not able to install or remove any pieces of hardware on a student's computer.

We do not provide productivity software to the student. (example: Microsoft Office)

Services not related to ResNet such as fixing microwaves, telephone, cable, moving lofts or any other non ResNet related problems.

Installation of Printers.

Providing users with statistics on their usage. Students can buy software to keep track of statistics for themselves.

We will not provide support to register or use gaming devices on ResNet.

Bandwidth Usage

Under the ResNet acceptable use policy there is a clause prohibiting students from action that is detrimental to our network. Part of this policy includes the following bandwidth restriction.

- A student may not use more than 1500 megabytes of data (uploading and downloading combined) in a 24 hour period (midnight to midnight daily.)
- A student may not upload more than 500 megabytes of data in a 24 hour period.

If this policy is violated you are subject to loss of ResNet provided by the Department of Residence Life.

Windows Update

If you are running a windows operating system, Microsoft will come out with updates to help keep your system safe. While on our network it is required that all students keep their operating system up to date with windows update. To run windows update you can go to www.windowsupdate.com.

Spyware

While connected to the Internet many students encounter spyware. Spyware are cookies, and programs that track processes on your computer. This enables companies to generate pop-up ads and other advertisements on your computer. Spyware may also cause computers to run slower, and enable viruses to attack the machine. To remove the spyware from your machine we recommend that you use programs such as Spybot and Adaware. www.mio.uwosh.edu/software

Virus Protection

We require that all users have virus protection on their machine. The Department of Residence Life offers Norton Antivirus free for students on its website. <https://secure.mio.uwosh.edu/antivirus/>

More Questions?

Any other questions or concerns you may have can be answered by calling the ResNet Hotline at (920) 424-0863, or e-mail resnet@mio.uwosh.edu.

ResNet Policy

- 1.) Only the computer you register with the MIO will be able to access the network from the connection in your room. No other computer will be able to access the network from your room and your computer will not be able to access the network from any other location.
- 2.) Abuse of network resources will not be tolerated. This includes any activities that are considered detrimental to the network or cause excessive traffic.
- 3.) If you experience problems with your ResNet connection or the campus network, it is your responsibility to notify the MIO ResNet office at 0863 and leave voice mail.
- 4.) You are responsible for all activities conducted through the use of your data jack. This includes actions taken by guests or others having access to your computer or bringing in their own computer. It is recommended that you take suitable precautions such as restricting access to your computer by setting up a password and only allowing trusted users to plug into your data jack. The MIO retains the right to monitor all network traffic within ResNet in order to maintain the integrity and proper functioning of the systems for the benefit of all users. You agree to all policies stated in the ResNet policies in the website: <http://www.mio.uwosh.edu/compserv/resnetpolicy.shtml>.
- 5.) No ResNet user will be allowed to setup remote access to their ResNet connection. This includes, but is not limited to FTP servers, dial-in (PPP, Slip) access, and/or any system that allows a user to access your ResNet connection outside of your residence hall room.
- 6.) No user or group should disrupt or interfere with the legitimate access to the network of another user. Also the network should not be used to harass others. This includes, but is not limited to the use of anonymous and/or forged electronic mail and/or messages.
- 7.) No illegal activity should be pursued, nor should a user enter any computer system or access any files stored on a computer system without the expressed permission of the owner of the files and/or the computer system.
- 8.) The only software the Management Information Office will support is the software it provides you. Any other software will be solely your responsibility. Also, hardware installation/problems will be solely your responsibility. You are also responsible for the backup of your all computer data files.
- 9.) The Department of Residence Life and the University of Wisconsin Oshkosh are not responsible for personal information that is transferred while using ResNet. This includes, but is not limited to the loss of credit card information, social security number, driver's license, and bank account numbers.

The following policy items are from the University of Wisconsin - Oshkosh's Student Discipline Code:

Chapter UWS 17.01 Policy Statement

".....Any person who violates state or federal laws on university property may face prosecution in the appropriate courts. In addition, students, faculty or staff who violate university standards are subject to university disciplinary action....."

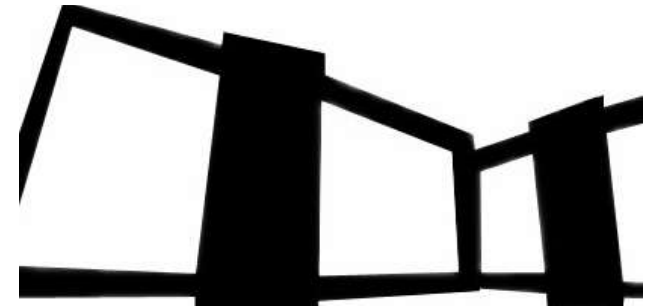
Chapter UWS 17.03 (3)

"For conduct that seriously damages or destroys university property or attempts to damage or destroy university property, or the property of a member of the university community or guest."

Chapter UWS 17.03 (4)

"For conduct that obstructs or seriously impairs or attempts to obstruct or seriously impair university-run or university-authorized activities, or that interferes with or impedes the ability of a member of the university community, or guest, to participate in university-run or university-authorized activities.....or knowingly disrupting access to university computing resources, or misusing university computing resources."

GCC ResNet Start-Up Guide



Information on connecting your computer to ResNet



Department of Residence Life
University of Wisconsin Oshkosh
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